

## “Legal Clinic Days” for Migrants in Rajasthan

Here too, NGOs have provided the critical brokerage between migrants and the formal system to improve their access to legal services. In Rajasthan, Aajeevika Bureau has been providing legal counselling for migrants with a view to support workers who grapple with the vagaries of the informal labour market. The legal aid service encompasses dedicated programmes for legal literacy and direct legal help through mediation and litigation in special cases. In the case of a dispute, workers can approach the walk-in resource centres (*Shramik Sahayata evam Sandarbha Kendras* or 3SKs) to register their case and seek counsel and aid.

This process of intermediation is institutionalised through regular legal clinic days. Legal clinic days are adaptations of the formal court mechanism, wherein disputing parties are given an objective hearing and advice by a trained lawyer. The resource centre plays the role of an objective mediator between the complainant and the offenders. There is an emphasis on resolving disputes through intermediation and negotiation rather than litigation, which can be expensive and time consuming for workers to pursue.

Data from Aajeevika Bureau shows that to date nearly 1,005 cases have been registered, of which 540 cases have been resolved, mainly through arbitration. This intervention has resulted in a settlement of over USD 100,000 in favor of workers.

Source: Aajeevika Bureau ([www.aajeevika.org](http://www.aajeevika.org))  
Social Inclusion of Internal Migrants in India, UNESCO, 2013

